

WHITE HOUSE THERAPIES PRIVACY POLICY

White House Therapies is the data controller, data processor, and recipient of the personal data that you provide on our client consultation form.

Our contact details are:

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Telephone: 07764 995420

Email: angela@whitehousetherapies.co.uk

At White House Therapies we take your privacy seriously and we will only use your personal information to provide the service you have requested from us. This privacy policy explains how we will use the personal information that you provide.

We collect the information you have provided on our client consultation form so that we can ascertain whether you have a medical condition, or are undergoing medical treatment that may be a contraindication to the massage treatment you have requested. This is important because massage therapy is either not suitable or must be adapted for some medical conditions, and the information you provide enables us to give you the very best tailored, safe and effective treatment. We review client records at every treatment and update them where necessary.

White House Therapies stores the information you provide on the consultation form in that format only, which is then kept securely and only accessible by Angela White, owner of White House Therapies. We do not store any of the information you provide electronically, and will not share your information with third parties within the UK or overseas for marketing or any other purpose. In compliance with the Federation of Holistic Therapists Code of Conduct and Professional Practice, and for insurance purposes, we are required to keep your information for 10 years.

Our lawful basis for processing personal data in compliance with General Data Protection Regulation (GDPR) is 'Consent' - the individual has given clear consent for us to process their personal data for a specific purpose.

Under the General Data Protection Regulation, individuals have the right to access, rectify, erase, restrict, object to, move, copy or transfer the information that is held about them. If you would like a copy of some or all of your personal information that we hold to exercise these rights, please contact us by telephone, email or in writing at the contact details given above. If we refuse your request to rectify the information we hold about you, you have a right to make a complaint to the Information Commissioner's Office.

From time to time we would like to contact you with details of any offers or new treatments that we provide. If you have consented to receive marketing, you have the right to withdraw this at any time. If you no longer wish to be contacted for marketing purposes, please contact us by telephone, email or in writing at the contact details given above.